

## **ERRATA**

Page 70 (section 3.2.1), last paragraph, missing reference:

Teperi, A.-M., & Leppänen, A. (2011). Managers' conceptions regarding human factors in air traffic management and in airport operations. *Safety Science*, 49(3), 438-449.

Page 143 (section 5.3.4), last paragraph, last sentence:

"most important word clusters" should be "most important words in clusters"